



Mangwee Agent Selection Guidelines



MANGWEE

Our vision is to be at the forefront of Zambia's transition to a cashless society. Our platform is a user-friendly, affordable, and efficient option for both individuals and businesses alike. Throughout our journey, we will promote financial inclusion through our products and live by the values of honesty, trust, and humility.



Mangwee depends on agents to provide a secure payment system to the general public. We also depend on them to attain our vision. That is why at Mangwee, agents are kings...



WHAT WE ARE LOOKING FOR

DOCUMENTS TO PRESENT

All Super Agents must present the following documents;

- Copy of National Registration Card (NRC)
- Copy of Tax Payer Identification certificate from the Zambia Revenue Authority (ZRA)
- Copy of Business Registration Certificate from (PACRA)

Note that you can also register online on www.mangwee.com . Attach copies of the above documents and your account will only be activated after verification of your documents.

ABILITY TO MAINTAIN SUFFICIENT CASH AND FLOAT BALANCES

All agents must have sufficient liquidity to be able to cash out transactions whenever Mangwee customers requires. Before you are recruited you should have a minimum cash amount of K2,500 as float with a minimum of K1,000 cash at hand. The idea is to ensure that you have sufficient amount of float of the Mangwee platform to be able to perform transactions and enough cash to be able to process cash out transactions.



AGE AND EDUCATION

You must be 18 years and older with capability of maintaining records in accordance with the standards required by Mangwee Payment Business System and the Central Bank of Zambia. Please note that inability to properly complete records may lead to de-registration. All transactions **MUST** be recorded in the transaction log book and signed for by the customer

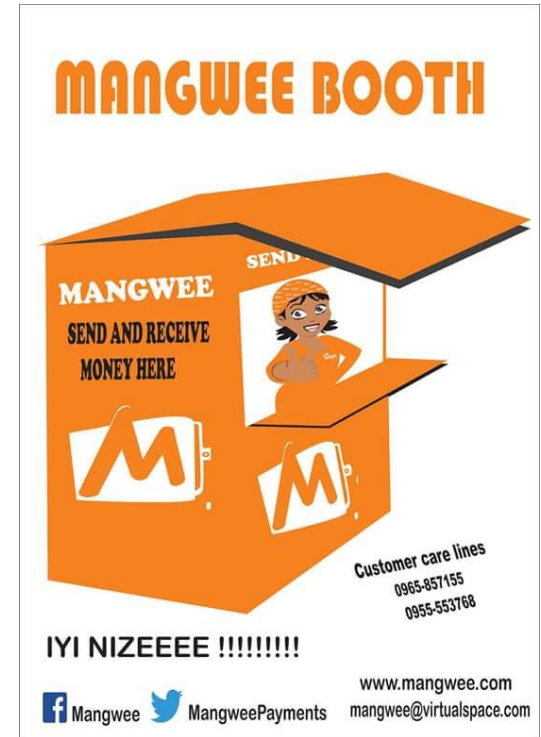
STRATEGIC LOCATION

Your trading location should be in a busy, high traffic location. Places to look out for are bus stations, market places or any other place where people gather. For security reasons, you can also target places that are near banks so that you can safely deposit the money when you have a lot of cash at hand. Make sure you select a location where you are known. Community members like dealing with people they know and trust.



APROPRIATE TRADING PREMISES

You need to have a safe and secure place to conduct your business from. Customers must be able to transact, securely and safely in a pleasant environment that has the security to handle a particular volume of cash. Premises must be sufficiently large to accommodate Customers to queue and transact in the midst of your existing business.



TRADING EQUIPMENT

All agents should have the following equipment;

1. Internet enabled smart phone



1. Computer or laptop with access to the internet





“Mangwee agents provide great customer care and product knowledge”

Bwalya, Mangwee Agent and Business Owner in Lusaka

THANK YOU



MANGWEE

Get In Touch

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